



Juran's Quality Handbook: The Complete Guide to Performance Excellence, Seventh Edition

Joseph A. Defeo

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Juran's Quality Handbook, Seventh Edition provides you with a complete roadmap for the discipline -- clearly written to make sure you know where you are in the process and what you must do to reach the next level. Within its pages, you will find A-Z coverage – from key concepts, methods, research, and tools to practical applications on the job.

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